

LONGHORN AUTO HAULERS - TERMS AND CONDITIONS

1. All pickup and delivery times are estimated times and are NOT guaranteed or implied under any circumstances.
2. LONGHORN AUTO HAULERS acts as a broker only and is released from all responsibility when the insured transporter/carrier takes possession of the vehicle. The transporter/carrier has primary insurance responsibility during transit.
3. A minimal deposit is required up front for each vehicle to be transported.
4. Cancellations must be made at least 48 hours prior to pickup.
5. A 3% processing fee of the total balance will be charged for all credit card transactions.
6. Each vehicle will be thoroughly inspected on a Condition Report form at pickup and at delivery. The owner or an authorized agent must be present at both inspections to sign the Bill of Lading/Condition Report. Any damage to the vehicle during transport must be documented on the Bill of Lading/Condition Report and must include the signature of the transport driver.
7. All fees, penalties and transport costs must be paid in full at delivery with cash, money order or cashier's check before your vehicle is delivered.
8. Owner will pay an additional \$200 winch fee for each inoperable vehicle unless disclosed when finalizing this agreement. Fees will be added to the transport cost at the time of delivery.
9. The transport carrier is responsible for your vehicle while in transit. Transport companies and its drivers are licensed, insured and screened. If you have a problem or dispute with the transport carrier, contact the transport company immediately.
10. Rental car fees and accruals will not be honored. No exceptions.
11. Owner is responsible for preparing the vehicle for transport, including deactivating any alarm systems and anti-theft devices, removing or securing loose parts, protruding accessories, etc.
12. LONGHORN AUTO HAULERS does not authorize personal belongings in the vehicle nor are these items covered by carrier insurance. ABSOLUTELY NO firearms, hazardous materials, illegal substances or contraband may be placed in the vehicle. A fine of up to \$10,000 may be assessed to your vehicle and is subject to being impounded. All fines and expenses will be passed along to the owner of the vehicle.
13. Express Transport is available. This service provides faster delivery of your vehicle. Please call for availability and pricing in your area.
14. All subrogation, litigation, or legal action against LONGHORN AUTO HAULERS must have right of venue in the State of Texas, Bexar County.
15. LONGHORN AUTO HAULERS is responsible for arranging the transport of your vehicle only and is not responsible for any damages during transport for any reason. All claims for in-transit damage must be addressed to the transporter upon delivery.